

Cobden District Health Services 2011 – 2014 Strategic Plan

Our Mission

To achieve excellence in the promotion of health and in the provision of aged care and emergency services to the community of Cobden and District.

Our Vision

To be a leader in the field of the provision of accredited multipurpose non discriminatory health and aged care.

Endeavour to continually strive to improve our present services and to introduce complimentary new services in an informed and competent manner.

Focus on preventative strategies and overall well being of our staff and community.

Our aims will be achieved and motivated through educated and committed staff implementing the strategic and quality plans of the Board of Management.

To be aware and considerate of neighbouring health and local government services and their strategies.

Our Motto

'Let's Beat It Not Treat It'

Our Future - 2014

We will provide a continuum of service responses to meet the needs of older persons in our community. These include:

- A sixty bed aged care facility where our focus is on the quality of care and the quality of the environment. The facility will meet all accreditation and government requirements and be financially sustainable.
- Tandarook House, an independent communal rental facility for older people. Over the next three years we will review the service model operating at Tandarook House to make sure it is meeting the needs of residents and the operation of the house is financially sustainable.
- CACPs and EACH packages to support people to remain in their own home. We will continue to be a quality provider of CACPs and EACH packages and work with other providers of packages to ensure our community receives a quality service.

We will continue to provide emergency stabilisation.

- The Emergency Stabilisation Department will continue to operate in response to community need.
- It will meet all accreditation and government requirements and our staff will be confident and competent in responding to presentations.

We will continue to develop and evolve services and programs to promote the health and well being of our community.

- Continue to deliver a wide range of health promotion programs and services and increase the number of people accessing the programs and services.
- Develop innovative and creative programs and services in response to community need.

We will strengthen the community's connection with the service.

- Increase community awareness of Cobden District Health Services' programs and services.
- Greater use of the facilities by members of the community.
- Increased numbers participating in health promotion and prevention programs and services.
- Increased interest by community members in becoming part of the Board of Management.
- Strong volunteer program in place.

We will develop new programs and facilities to meet the needs of our community.

- The warm water exercise pool facility will be operating in Cobden.
- The vacant wing will be used in response to community needs.
- Best use of the vacant land will have been determined and a plan of action implemented.

We will work in partnership with others to support the planning and provision of quality health services for our community.

- Work with others on the attraction of General Practitioners to our community.
- Maintain strong relationships with the three levels of government to support good planning and health care delivery to our community and participate in area based planning mechanisms.
- Have a number of programs and services delivered by other Health services being delivered out of our facilities.

We will be responsible stewards.

- Maintain accreditation with a continued emphasis on quality and professional development.
- Have a strong and competent workforce.
- Maintain equipment and facilities at required standard.
- Retain sound financial position.

Strategic Directions

Strategic Direction 1: Service Care and Quality

Aged Care

Goal 1: Implement strong business systems and processes in residential aged care

Goal 2: Review the Tandarook House service model for continued quality service delivery and sustainability

Goal 3: Increase the level of CACPs provision

Emergency Stabilisation Department

Goal 4: Invest in workforce development to maintain a skilled and confident workforce

Health Promotion & Health Services

Goal 5: Develop and implement plan for the viable operation of the Warm Water Exercise Pool

Goal 6: Grow our delivery of a range of community health services directly and in partnership with others to meet the needs of our community

Access to viable GP services

Goal 7: Work to ensure necessary GP services for Cobden and District

Strategic Direction 2: Servicing the Community

Connecting with community

Goal 1: Increase community understanding of the Health Service and its facilities and programs

Goal 2: Increase use of existing facilities and services by the community

Goal 3: Grow our volunteer contribution

Supporting our community

Goal 4: Participate in regional health planning, delivery structures and mechanisms

Strategic Direction 3: Organisation

Human Resources

Goal 1: Continue an active workforce recruitment and retention strategy particularly for residential aged care and the Emergency Stabilisation Department

Financial Management

Goal 2: Maintain strong financial management

Infrastructure

Goal 3: Make best use of the vacant wing

Goal 4: Explore best use for the vacant land

Information Management

Goal 5: Maintain effective information management systems

Governance

Goal 6: Maintain effective relationships with neighbouring health services, Shire and funders

Goal 7: Maintain strong Board governance

Goal 8: Maintain risk management strategy

Goal 9: Meet accreditation requirements